



USAID E-HEALTH ACTIVITY

The Government of the Republic of Serbia has launched an ambitious digitization effort in all sectors. As part of these efforts, modernizing the country's Health Information Systems (HIS) will help provide healthcare institutions with faster access to more accurate information. The E-Health activity is supporting the Office of the Prime Minister, Ministry of Health, Institute of Public Health, and the Office of eGovernment and IT in the development and operationalization of an eHealth Strategy for the health sector.

ACTIVITIES

- Strengthen the governance for e-Health (for example, providing technical expertise to develop the Government of Serbia's e-Health strategy and then monitoring the implementation of the subsequent action plan).
- Improve data analysis and use (for example, through assessments and training on data use for action and developing a platform to support advanced data analytics for health).
- Work with the e-Health Steering Committee to improve systems' interoperability in the health sector and scale up existing systems.
- Help build a digital portal for recording childhood vaccinations.

RESULTS

- Assisted the Serbian government to develop the Digital Health Program 2022-2026 that was approved in February 2022.
- Continuing to provide technical support to the Serbian government to develop the action plan for the Digital Health Program for 2022-2023.
- Identifying e-solutions in collaboration with the Serbian government and local civil society organization.
- Supported the development and promotion of e-Zdravlje (e-Health) web-portal.
- Initiating work on the new e-portal for childhood vaccinations.

ADDITIONAL INFORMATION

PROJECT FUNDING

U.S. Agency for International Development
(USAID/Serbia)

PROJECT IMPLEMENTATION

John Snow Research and Training Institute,
Inc. (JSI)

KEY COUNTERPARTS

Ministry of Health, Prime Minister's Office,
the Office for information technologies and
eGovernment, Institute of Public Health Batut,
RFZO

WHERE WE WORK

Nationwide

PROJECT DURATION

April 2021-March 2023 (with one optional
additional year)

TOTAL FUNDING

\$2,000,000

CONTACT DETAILS

Milan Kovačević
Kačka 29 Budisava, Serbia
Phone: +381 63 584 130
Email: milan_kovacevic@rs.jsi.com