



IMPROVING ESSENTIAL PUBLIC SERVICE DELIVERY JORDAN

For more than six decades, USAID has helped build Jordan’s health, education, and water systems. The country has made important progress in expanding access to clean water and education and has emerged as a regional leader in healthcare. Still, sustainable improvements in the standard of living for people in Jordan depend on the Government of Jordan’s ability to continue to strengthen the delivery and quality of these essential services.

With a rapidly growing population, a large youth bulge, and a growing number of refugees, Jordan’s public services face increasing pressure. Schools are overcrowded, with a corresponding decrease in learning outcomes. Health services are facing growing numbers of patients in the midst of declining health budgets, overburdened health infrastructure, and difficulties retaining a skilled health care workforce. And Jordan’s limited water resources are becoming increasingly scarce while demand continues to grow.

These services are critical to the country’s continued growth and self-reliance. USAID works with the Government of Jordan to strengthen the delivery and quality of health, education, and water services throughout the Kingdom in order to ensure the country’s economic stability and security.

AREAS OF FOCUS

GOOD HEALTH FOR ALL

Hospitals in Jordan are overcrowded, the country struggles to retain and manage a skilled health care workforce, and limited finances make it difficult to realize universal health coverage and ensure quality of care. USAID partners with the Ministry of Health to expand and equip several major health facilities, strengthen healthcare management, increase the efficiency of public health spending, train healthcare professionals, promote healthy behaviors, and improve identification and prevention of health issues to foster healthy, resilient communities that can form the bedrock of educational achievement and economic stability.

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KEY PARTNERS

Government of Jordan
Aqaba Water Company
Health Care Accreditation Council
Jordan River Foundation
Jordan University of Science and Technology
Miyahuna
Queen Rania Teachers Academy
Royal Medical Services
The Royal Scientific Society
Yarmouk Water Company
UNOPS
Arabtech Jaradneh
Bitar Consultants
Dar Al-Omran
Engicon
Hussein Atieh & Sons
Abt Associates Inc.
Chemonics International
FAZ Company
Mercy Corps
Palladium
Questscope
RTI International
Tetra Tech

LOCATIONS

All twelve governorates

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ACCESS TO QUALITY EDUCATION

While Jordan has made great progress in increasing access to quality education, it remains uneven, and overburdened school systems leave many children underprepared to participate in an increasingly competitive knowledge-based economy. USAID and the Ministry of Education work together to expand and rehabilitate schools, support teachers and staff to foster supportive learning environments, and provide alternative educational opportunities for out-of-school children and youth so that so that children and youth throughout Jordan can get the knowledge and skills they need to build brighter futures for themselves and their communities.

SUSTAINABLE WATER MANAGEMENT

Jordan is one of the most water-scarce countries in the world, and half of the country's water supply is lost due to leaks, illegal connections, and other causes. USAID partners with the Government of Jordan and the private sector to address Jordan's water management challenges by developing Jordan's water and wastewater infrastructure, implementing policy reform and strengthening governing institutions, and increasing water conservation (especially in the agriculture sector, which consumes half of Jordan's overall water supply).

NOTEWORTHY ACHIEVEMENTS

- Jordan's population nearly doubled from 2004 to 2015. USAID has helped Jordan to cope with this growth by building Princess Rahma Pediatric Hospital, renovating and modernizing 35 clinics and expanding 25 emergency, neonatal, and obstetric departments across the Kingdom from 2008 to 2018. Moving forward, these renovations prepare Jordan to manage continued population growth and to ensure that health providers are equipped to provide quality health services to patients all over the Kingdom.
- From 2007 to August 2018, USAID expanded equitable access to education by building 28 new schools, expanding and refurbishing 144 schools, and renovating 609 kindergarten classrooms. This work, conducted in conjunction with teacher trainings, reduces overcrowding in the classroom and ensures safe classroom environments conducive to student learning throughout the country so that physical infrastructure does not represent a barrier to providing quality education for children in Jordan.
- USAID has improved fresh water and sanitation services by building water treatment plants, water networks, and pumping stations, as well as wastewater treatment plants and wastewater networks. This includes the construction of the Zara Ma'in Water Treatment Plant, critical to providing drinking water to an estimated 2.6 million residents in Amman; and As Samra Wastewater Treatment Plant, which treats 70 percent of the Jordan's wastewater. Infrastructure like this is crucial to providing Jordanians access to much-needed water resources to help build strong, prosperous communities.