COVID-19 Task Force
Summary Results of USAID’s Implementing Partner Survey

May 19, 2020
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Survey of USAID’s Implementing Partners

• USAID conducted an OMB-approved survey of its worldwide implementing partners between April 30 and May 7 on the challenges of operating during the COVID-19 pandemic.

• Survey participation was anonymous and voluntary.
  – 731 partners responded, many of whom reported managing multiple types of awards.
    • 58% manage at least one Cooperative Agreement
    • 37% manage at least one Contract
    • 36% manage at least one Grant
  – 41% self-identified as a new partner within the last 5 years
  – 25% self-identified as a U.S. Small Business
  – 31% self-identified as Local/Indigenous.

• Survey results are driving USAID’s development of tools and guidance for ensuring implementing partners continue delivering programming during the pandemic.
Key Conclusions

- USAID’s worldwide partners are continuing to implement and monitor programs despite the challenges resulting from COVID-19.

- Despite global differences in the pandemic’s spread, USAID’s partners face similar operational constraints across regions and

- USAID’s partners asked for support in four
  1. Increased flexibility for awards, performance, and monitoring;
  2. Clear, consistent, and timely guidance;
  3. Streamlined processes; and
  4. Learning resources, including monitoring and
93% of partners report that interacting with beneficiaries, the private sector, and host country governments as planned is moderately or significantly more challenging.

92% of partners report that monitoring activities as planned is moderately or significantly more challenging.
<table>
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<tr>
<th>What USAID heard</th>
<th>What USAID implemented</th>
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| **Increase flexibility** | Authorized flexibilities from OMB guidance for Assistance Awards  
Issued Memo encouraging flexibility on Acquisition Awards  
Launched COVID19_IndirectCosts@usaid.gov email box  
Extended due date for reporting of foreign taxes assessed during FY 2019 | Authorizing flexibilities for indirect costs and ceiling rates |
| **Provide Guidance** | Launched USAID COVID-19 partner webpage  
Update partner FAQ document weekly  
Conducted partner outreach calls  
Established Resource Center for partners | Establishing routine partner calls and weekly updates  
Allowing preparedness/readiness costs |
| **Streamline** | Collated internal guidance for Agreement and Contract Officers (AO) / (CO) and representatives (AOR) / (COR) Expedited Procedures Package  
Extended warrant authorities for Missions to maintain continuity of operations | Authorizing flexibilities for the Project Appraisal Document (PAD) design |
| **Learn** | Administered a Mission survey and hosted Mission calls  
Administered a Partner Survey and host partner calls  
Launched a Learning Platform for Missions and Partners | Published a Remote Monitoring Resource Guide and Platform |
USAID engaged with 2,200 implementing partners during a series of conference calls.

Following the survey and conference calls, USAID and the partner community agreed to continue a dialogue to answer questions, provide guidance, and ensure coordination.

On May 15, 2020 USAID established a COVID-19 Partner Resource Center to streamline and simplify access to USAID. The Center can be reached at COVID19_PartnerResourceCenter@usaid.gov.

The Partner Resource Center facilitates non-award specific inquiries, such as monitoring and evaluation, security, programming, general award inquiries, etc.

Award-specific inquiries are being managed by Contracting and Agreement Officer (C/AO) and/or Contracting and Agreement Officer Representative (C/AOR).
Appendix I: Responses by Region
Asia

Interacting with Stakeholders

- Significantly more challenging
- Moderately more challenging
- Operating at Status Quo

Monitoring Activities

- Significantly more challenging
- Moderately more challenging
- Operating at Status Quo
Afghanistan and Pakistan

Interacting with Stakeholders

- Significantly more challenging
- Moderately more challenging
- Operating at Status Quo

Monitors Activities

- Significantly
- Moderately more challenging
- Operating at Status Quo
Europe and Eurasia

Interacting with Stakeholders

- Significantly more challenging
- Moderately more challenging
- Operating at Status Quo

Monitoring Activities

- Significantly more challenging
- Moderately more challenging
- Operating at Status Quo
Latin America and the Caribbean

Interacting with Stakeholders

- Significantly more challenging
- Moderately more challenging
- Operating at Status Quo

Monitoring Activities

- Significantly
- Moderately more challenging
- Operating at Status Quo
Appendix II: Responses by Instrument Type

(Contracts, Cooperative Agreement, Grants and Institutional Support Contractors)
Partnerships Operating Environment
Partners Monitoring and Interacting

New Partner? Yes

- Monitoring
  - Operating at status quo
  - Moderately more challenging
  - Significantly more challenging

- Interacting
  - Operating at status quo
  - Moderately more challenging
  - Significantly more challenging

New Partner? No

- Monitoring
  - Operating at status quo
  - Moderately more challenging
  - Significantly more challenging

- Interacting
  - Operating at status quo
  - Moderately more challenging
  - Significantly more challenging

Small Business? Yes

- Monitoring
  - Operating at status quo
  - Moderately more challenging
  - Significantly more challenging

- Interacting
  - Operating at status quo
  - Moderately more challenging
  - Significantly more challenging

Small Business? No

- Monitoring
  - Operating at status quo
  - Moderately more challenging
  - Significantly more challenging

- Interacting
  - Operating at status quo
  - Moderately more challenging
  - Significantly more challenging

Local Business? Yes

- Monitoring
  - Operating at status quo
  - Moderately more challenging
  - Significantly more challenging

- Interacting
  - Operating at status quo
  - Moderately more challenging
  - Significantly more challenging

Local Business? No

- Monitoring
  - Operating at status quo
  - Moderately more challenging
  - Significantly more challenging

- Interacting
  - Operating at status quo
  - Moderately more challenging
  - Significantly more challenging