COVID-19 Task Force
Summary Results of USAID's Implementing Partner Survey

May 19, 2020

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Survey of USAID's Implementing Partners

- USAID conducted an OMB-approved survey of its worldwide implementing partners between April 30 and May 7 on the challenges of operating during the COVID-19

- Survey participation was anonymous and
  - 731 partners responded, many of whom reported managing multiple types of
    - *58% manage at least one Cooperative*
    - *Agreement 37% manage at least one*
    - *Contract*
    - *36% manage at least one Grant*
  - 41% self-identified as a new partner within the last 5
  - years 25% self-identified as a U.S. Small Business
  - 31% self-identified as Local/Indigenous

- Survey results are driving USAID's development of tools and guidance for ensuring implementing partners continue delivering programming during the

Key Conclusions

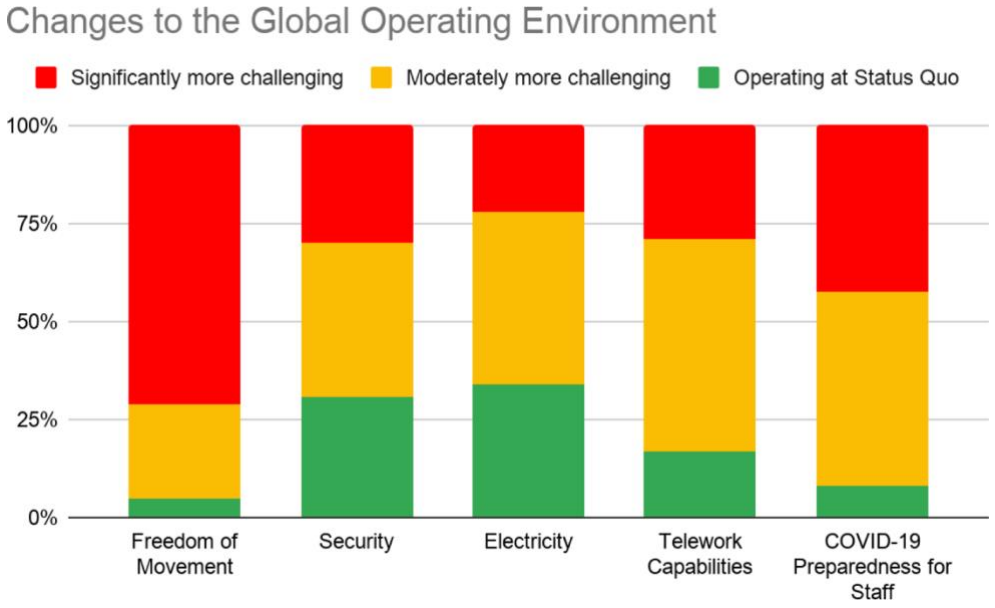
- USAID's worldwide partners are continuing to implement and monitor programs despite the challenges resulting from COVID-19.

- Despite global differences in the pandemic's spread, USAID's partners face similar operational constraints across regions and

- USAID's partners asked for support in four
  1. Increased flexibility for awards, performance, and monitoring;
  2. Clear, consistent, and timely guidance;
  3. Streamlined processes; and
  4. Learning resources, including monitoring and

Partners Operations Continue, Despite Challenges

- 93% of partners report that interacting with beneficiaries, the private sector, and host country governments as planned is moderately or significantly more challenging.
- 92% of partners report that monitoring activities as planned is moderately or significantly more challenging.



USAID RESPONSE TO SURVEY RESULTS

What USAID heard	What USAID implemented	What USAID is working on
Increase flexibility	Authorized flexibilities from OMB guidance for Assistance Awards Issued Memo encouraging flexibility on Acquisition Awards Launched COVID19_IndirectCosts@usaid.gov email box Extended due date for reporting of foreign taxes assessed during FY 2019	Authorizing flexibilities for indirect costs and ceiling rates
Provide Guidance	Launched USAID COVID-19 partner webpage Update partner FAQ document weekly Conducted partner outreach calls Established Resource Center for partners	Establishing routine partner calls and weekly updates Allowing preparedness/readiness costs
Streamline	Collated internal guidance for Agreement and Contract Officers (AO) / (CO) and representatives (AOR) / (COR) Expedited Procedures Package Extended warrant authorities for Missions to maintain continuity of operations	Authorizing flexibilities for the Project Appraisal Document (PAD) design
Learn	Administered a Mission survey and hosted Mission calls Administered a Partner Survey and host partner calls Launched a Learning Platform for Missions and Partners	Published a Remote Monitoring Resource Guide and Platform

USAID Launches a Partner Resource Center

- USAID engaged with 2,200 implementing partners during a series of conference calls.
- Following the survey and conference calls, USAID and the partner community agreed to continue a dialogue to answer questions, provide guidance, and ensure coordination.

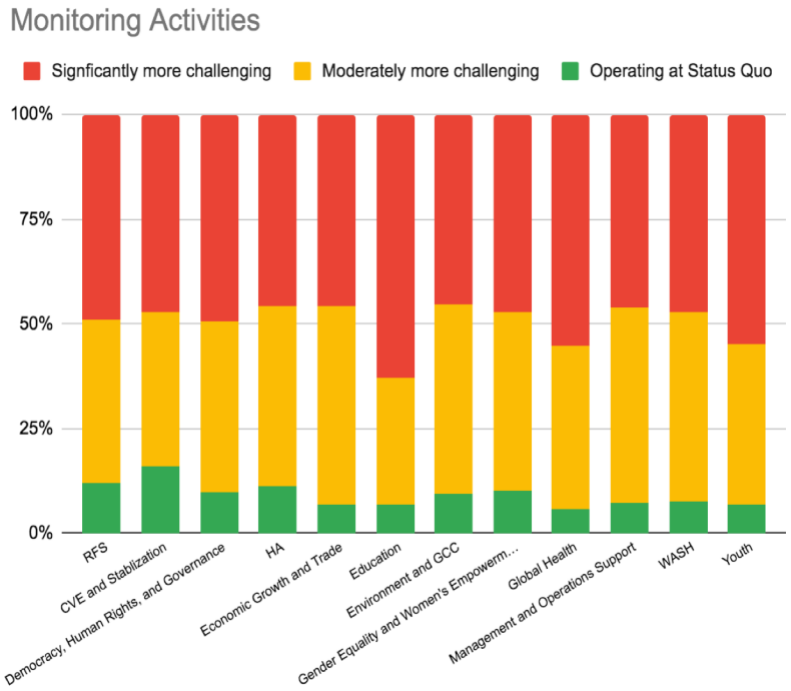
On May 15, 2020 USAID established a COVID-19 Partner Resource Center to streamline and simplify access to USAID.
The Center can be reached at COVID19_PartnerResourceCenter@usaid.gov.

- The Partner Resource Center facilitates non-award specific inquiries, such as monitoring and evaluation, security, programming, general award inquiries, etc.
- Award-specific inquiries are being managed by Contracting and Agreement Officer (C/AO) and/or Contracting and Agreement Officer Representative (C/AOR).

Appendix I: Responses by Region

Africa

Interacting with Stakeholders
Signficantly more challenging
Moderately more challenging
Operating at Status Quo
100%
75%
50%
25%
0%
RFS
CVE and Stabilization
Democracy, Human Rights, and Governance
HA
Economic Growth and Trade
Education
Environment and GCC
Gender Equality and Women's Empowerment
Global Health
Management and Operations Support
WASH
Youth


Monitoring Activities
Signficantly more challenging
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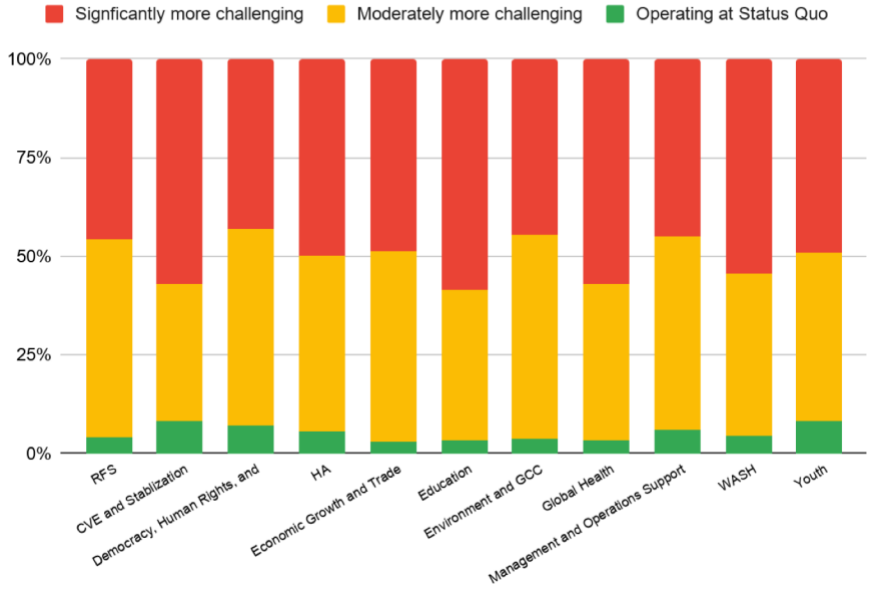
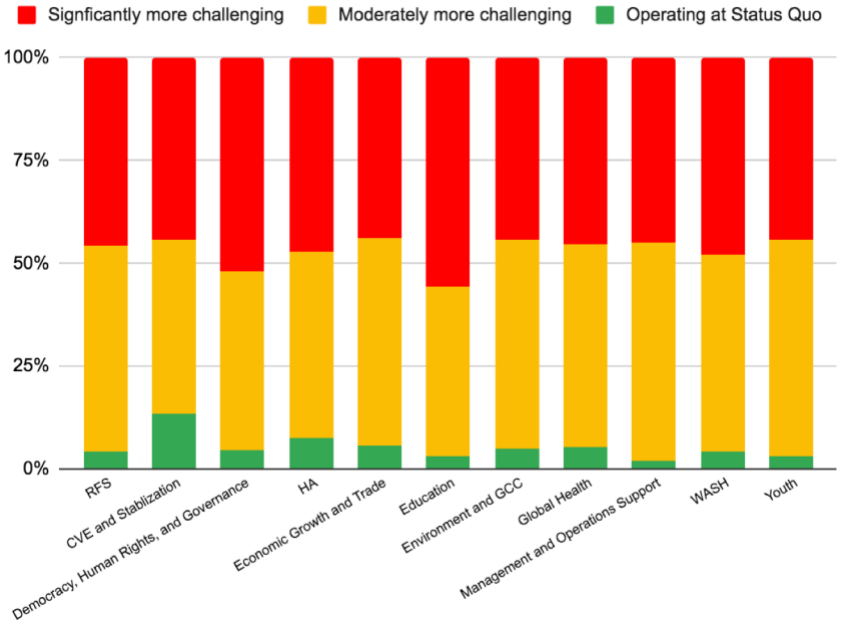
Asia

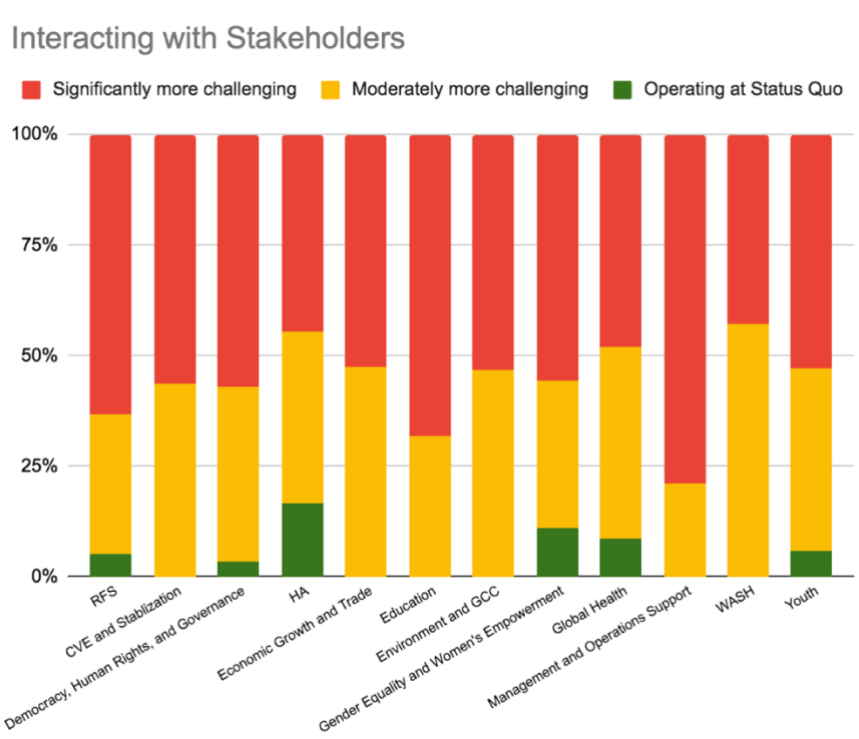
Interacting with Stakeholders

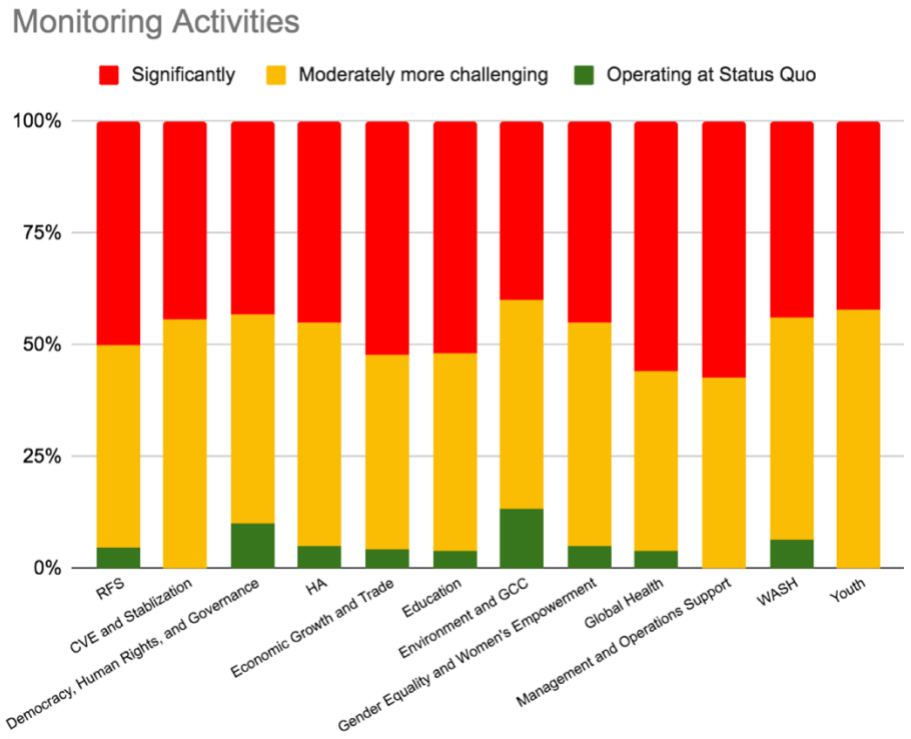


Monitoring Activities



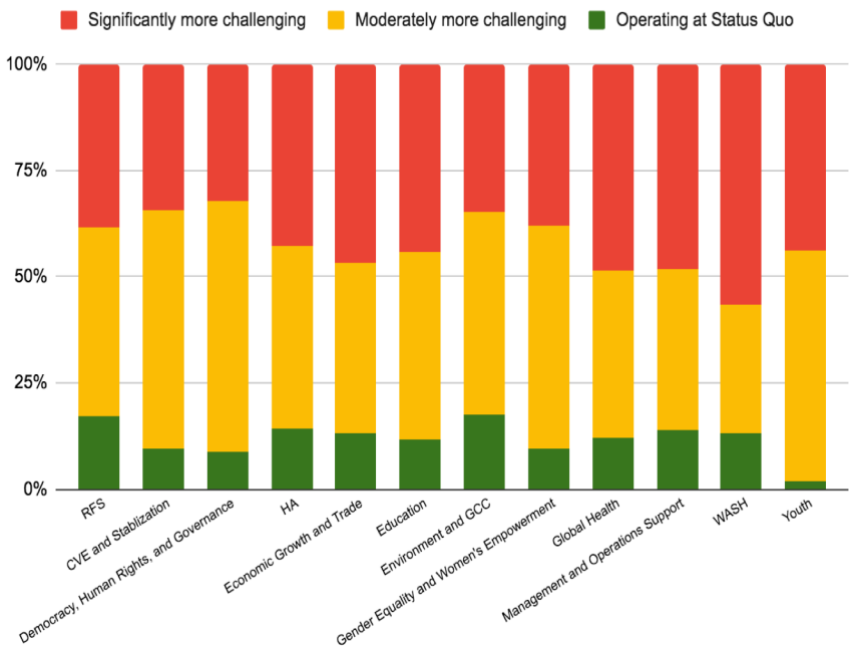
Afghanistan and Pakistan





Europe and Eurasia

Interacting with Stakeholders



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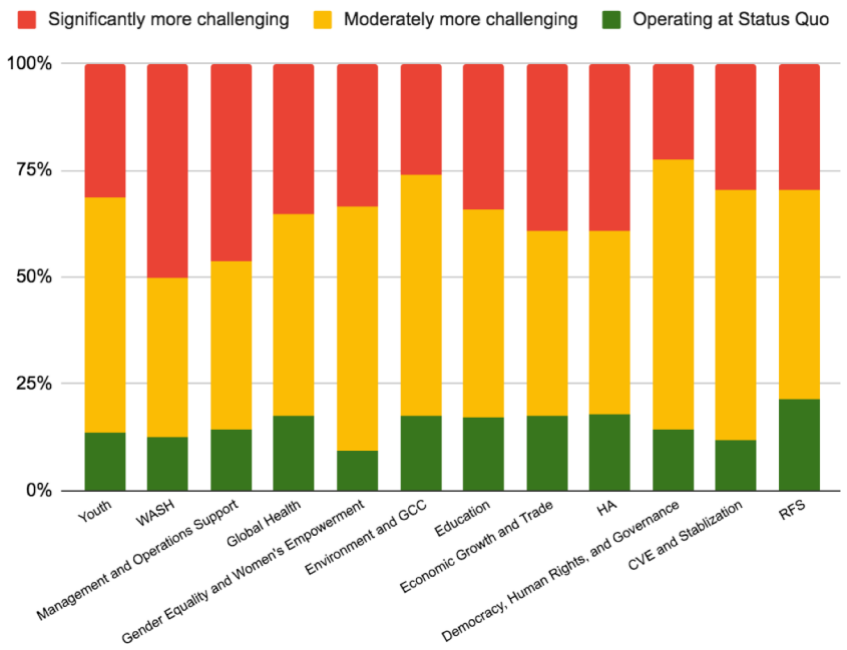
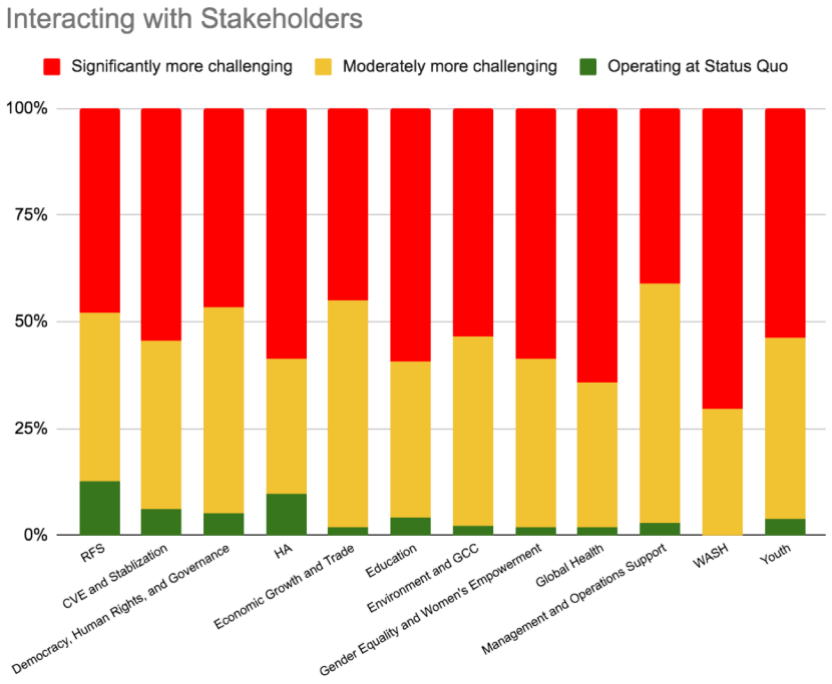
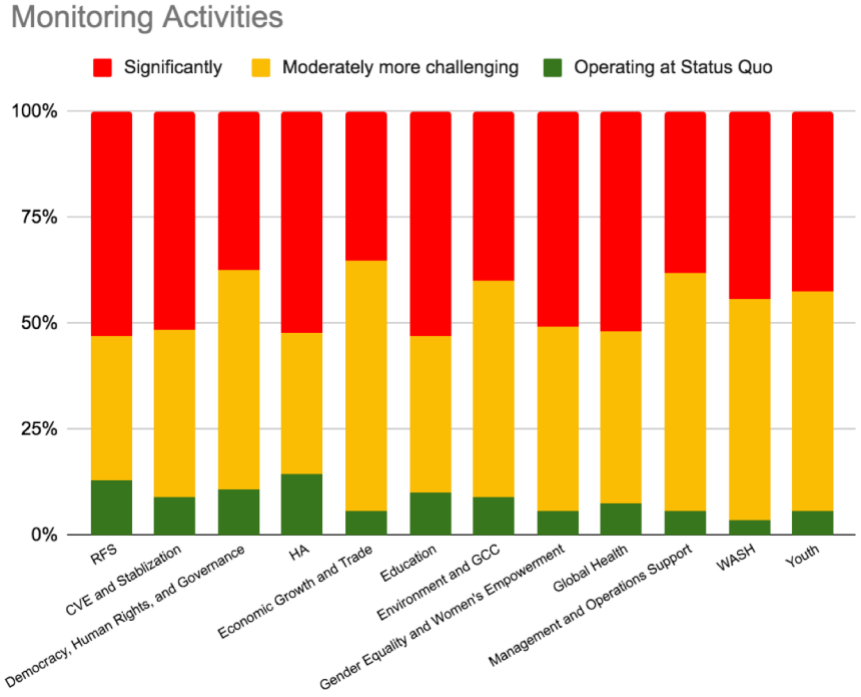
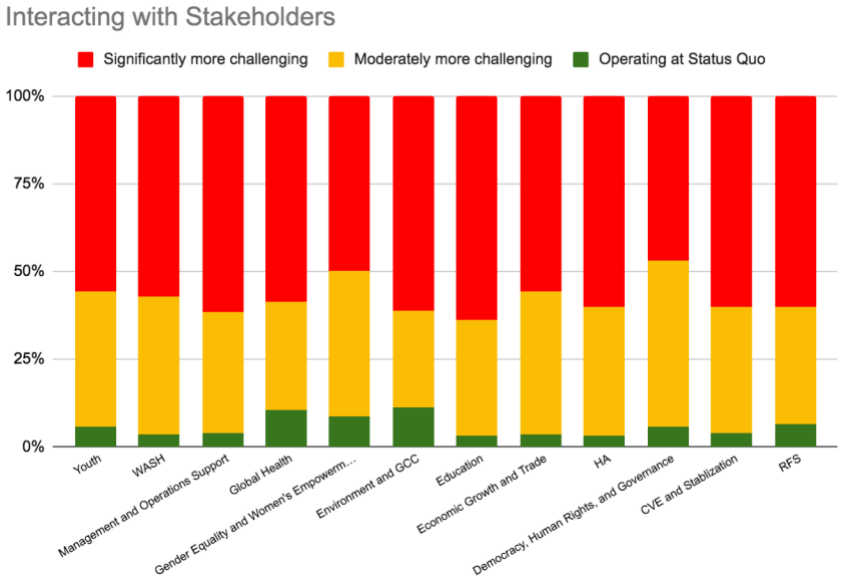


Latin America and the Caribbean





Middle East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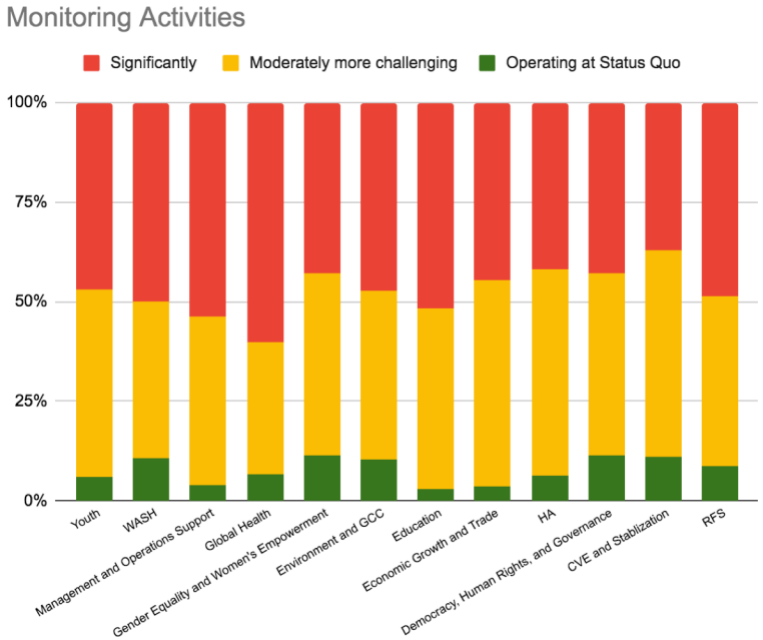
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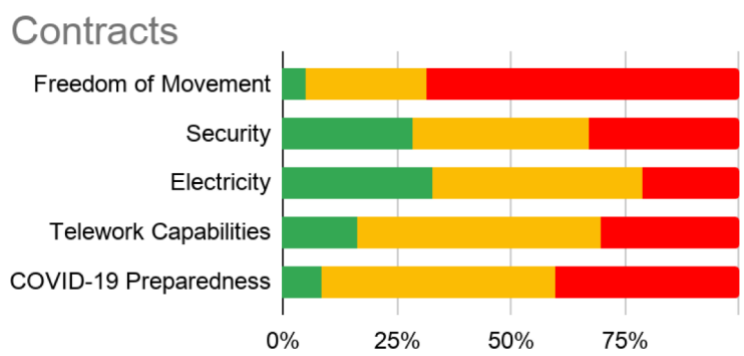
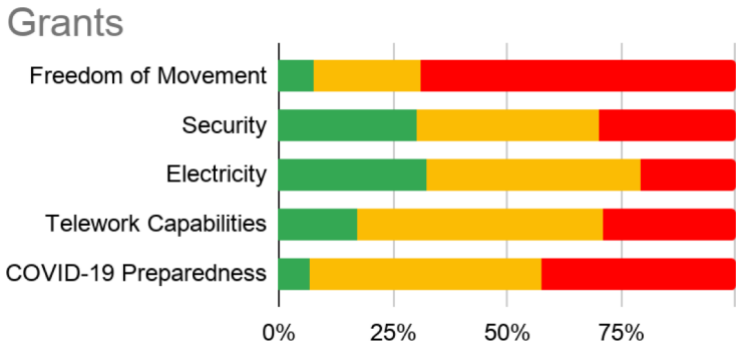
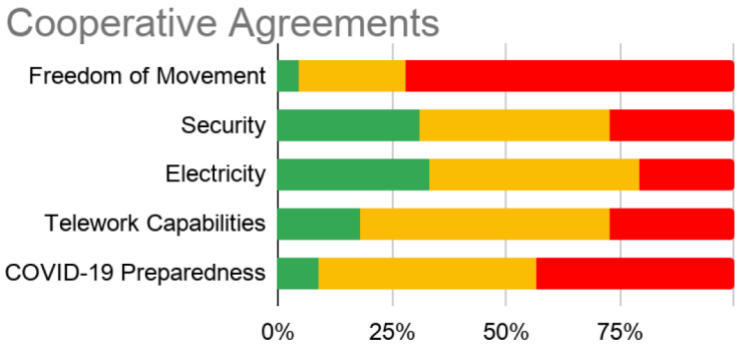
Appendix II: Responses by Instrument Type

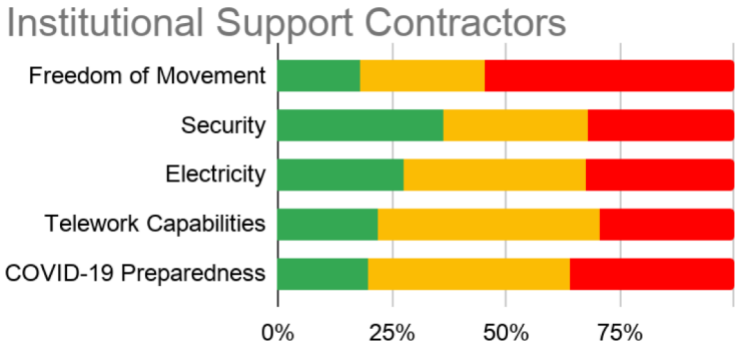
(Contracts, Cooperative Agreement, Grants and Institutional Support Contractors)

Partnerships Operating Environment



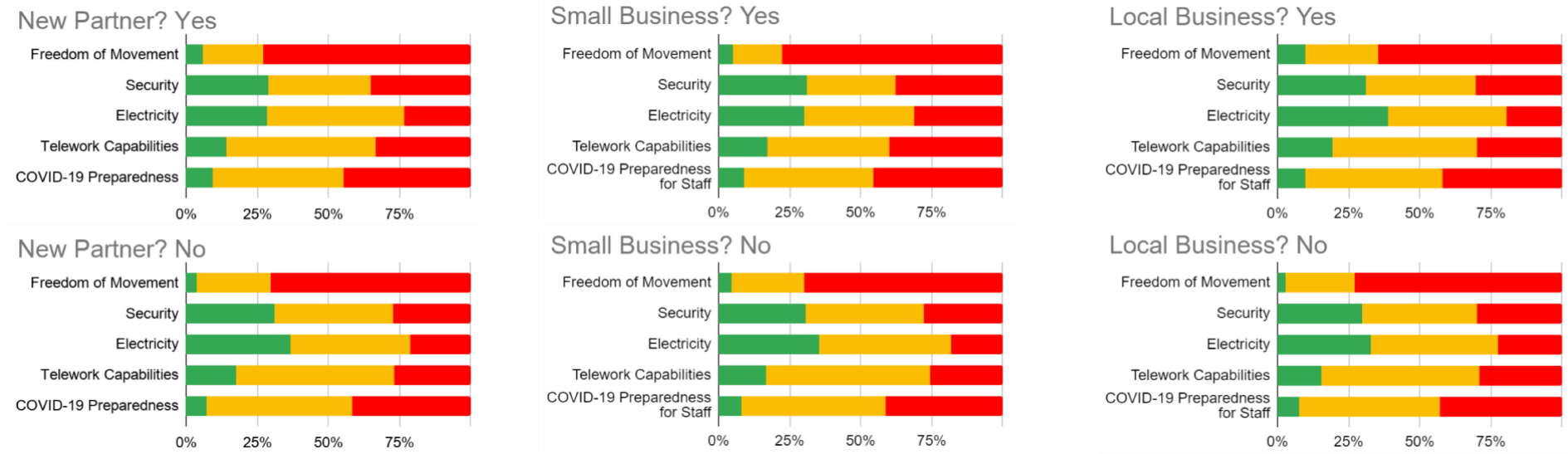
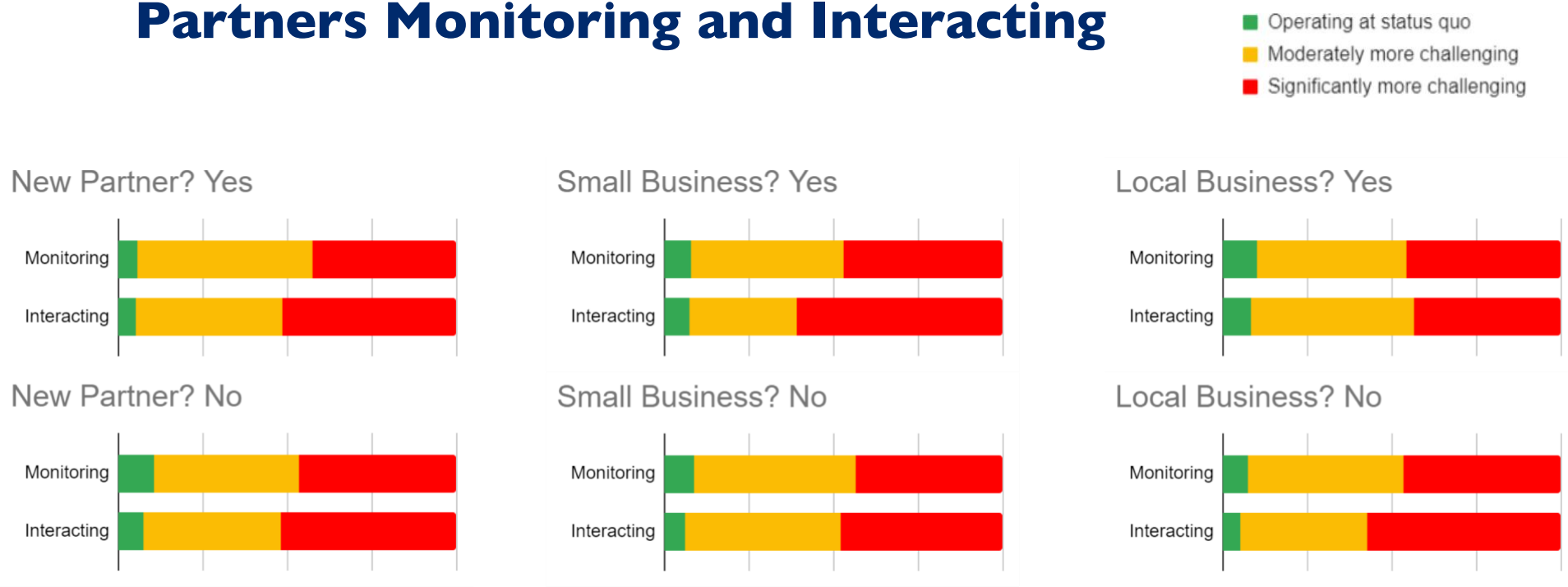






Operating at status quo
Moderately more challenging
Significantly more challenging

Partners Operating Environment



Partners Monitoring and Interacting