THE BUREAU FOR MANAGEMENT (M)

The proposed Bureau for Management will centralize services for program and management support, security, and human capital and talent management.

WHO ARE WE MAKING THESE CHANGES?

USAID’s centralized services for program and management support, security, and human capital and talent management are currently provided by the Bureau for Management (M), the Office of Security (SEC), and the Office of Human Capital and Talent Management (HCTM) — all of which report directly to the Administrator.

This has institutionalized divisions between central services which could benefit from closer alignment.

By integrating SEC and HCTM into the Bureau for Management, we can provide the opportunity to improve collaboration across these vital services.
WHAT WILL THESE CHANGES DO?

Our proposed Bureau for Management (M) will centralize services for program and management support, security, and human capital and talent management.

The Bureau for Management would:

- Capitalize on interdependencies between workforce, security, and management processes to continually strengthen vital staff and program support services
- Create a global customer service center for transactions
- Provide a unified Agency voice with stakeholders on all matters related to Agency workforce, security and management

HOW WILL WE MAKE THESE CHANGES?

USAID proposes the merger of the Office of Security (SEC) and Human Capital and Talent-Management (HCTM) into the Bureau for Management (M), led by an Assistant Administrator (AA).

The Assistant to the Administrator for M would report directly to the Associate Administrator for Strategy and Operations (AA-SOP/AID).