Contract Law Enforcement Program
aims to improve the rule of law and foster economic development and investment through a better commercial law environment. CLE is a five-year program that will conclude in July 2018.

Enforcement Backlog Reduction
USAID supports greater judicial efficiency and case management in Kosovo’s Courts. USAID has streamlined and automated process and embedded Backlog Reduction Officers in each court. The results include:

- **Elimination** of court enforcement backlog, so courts can shift resources to better address dispute resolution
- **Digitizing** data through an Enforcement Statistical Reporting Application, moving courts away from unreliable paper-based reporting
- **Automation** of enforcement against debtor bank accounts, eliminating face-to-face meetings and minimizing opportunities for corruption

Casualty removed from effectiveness cases load

## Legislative Reforms

USAID Supports drafting and passage of legislation that modernizes Kosovo’s business enabling environment.

### Private Enforcement System

USAID Supports establishment of the new Private Enforcement Agent (PEA) system. The new system is improving social and economic justice and reducing corruption.

- **€52 million recovered in 2017**
- **€152 million recovered to date**

The PEA System improves social and economic justice through:

- Voluntary Repayment of Debts
- Expanded Access to Credit
- Confidence in Contract Enforcement
- Greater Investment Confidence
- Greater Citizen Confidence
- Re-infuses Cash into the Economy

### Mediation

USAID operated three mediation centers in Gjilan, Peja, and Prizren until April 2016, after which USAID focused on building sustainable mediation case-referral capacity in the courts, reducing donor dependency. USAID trained mediation clerks in each of the courts using a comprehensive manual on the referral process. Over 200 hours of training have been delivered to clerks. USAID is also assisting to finalize draft legislation clarifying mediation procedures and integrating mediation consultations into the litigation process.

<table>
<thead>
<tr>
<th>Year</th>
<th>Cases referred to Mediation through centers</th>
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<tr>
<td>2013</td>
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<tr>
<td>2014</td>
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<td>615</td>
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Cases referred to Mediation in USAID-supported Center

### May 2018