



REQUEST FOR QUOTATION

A. RFQ No. and Date: Subject:	RFQ002/2015, April 21, 2015 Internet Leased-line for USAID/Vietnam			
B. Issuing Office/Section:	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; border-right: 1px solid black; padding: 5px;">Executive Office USAID/Vietnam 15th Fl, Tungshing Building 2 Ngo Quyen Street Hanoi, Vietnam</td> <td style="width: 50%; padding: 5px;">Executive Office USAID/RDMA 25th Fl, Athenee Tower 63 Wireless Road, Bangkok 10330, Thailand</td> </tr> </table>	Executive Office USAID/Vietnam 15th Fl, Tungshing Building 2 Ngo Quyen Street Hanoi, Vietnam	Executive Office USAID/RDMA 25th Fl, Athenee Tower 63 Wireless Road, Bangkok 10330, Thailand	
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C. Closing date for receipt of quotation:	May 12, 2015 (5:00pm Bangkok/Hanoi time)			
D. Type of Award:	Fixed Price – Purchase Order			
E. Basis for Award:	Soliciting competition, evaluation of quotations or offers, award and documentation (FAR Part 13.106)			

Description of Requirements

The United States Government, represented by the U.S. Agency for International Development (USAID), invites qualified companies/individuals to submit quotations for the services and equipment specified below. This is to support the operation of USAID Vietnam in Hanoi.

Submission of quotations via email is ONLY AUTHORIZED for this procurement by the time specified above with the relevant information. Email submissions shall be sent to: thuanguyen@usaid.gov and spoomtong@usaid.gov. Late submissions may be considered in USAID's sole discretion. The award of a contract hereunder is subject to the availability of funds.

Any questions regarding this Request for Quotation (RFQ) should be sent to thuanguyen@usaid.gov or spoomtong@usaid.gov. Issuance of this RFQ does not constitute an award or commitment on the part of the U.S. Government, nor does it commit the U.S. Government to pay for costs incurred in the preparation and submission of a quotation.

Internet Leased-line package: *(Expected service period: from June 1, 2015 - May 31, 2016)*

Item	Description	Bandwidth
Internet Leased-Line	<ul style="list-style-type: none"> • Establishing the leased line IXP connecting USAID Vietnam to the Internet, optimized to the USA. • No filtered access or ISP firewall blocking. • 02 different fixed IP ranges, total around 60 IPs. • Installation must be completed within 01 business week. • Symmetrical upload and download speeds. • High speed and reliability for real-time applications. • IXP Gateway to International Gateway. • Guaranty the QoS & stability of service all the time; make sure all traffic out of Vietnam is being routed through international terrestrial cable systems/networks instead of submarine optical cable. • Latency: <ul style="list-style-type: none"> ○ Domestic: < 20ms ○ Hong Kong: < 50ms ○ USA: < 120ms • Dedicated fiber optic cables. 	10 Mbps



Backup Solution	<ul style="list-style-type: none">• Provide an effective backup solution for the primary line/link:<ul style="list-style-type: none">○ Two different physical links/orientations.○ Automatic transfer to backup line in case the main line has any problem (Active/Standby failover)	10 Mbps
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Notes:

- Minimum technical requirements:
 - Overall uptime should not be less than 99.99%;
 - No limitations on traffic/ports; no proxy servers;
 - In case of incident, the provider must guarantee initial diagnostics **instantly** - no longer than **5 minutes**, update the status every **10 minutes** and full resolution within **1 hour** if that is a logic issue or **2 hours** if there is any cable-related problem.
- Quotation should list detailed prices (including VAT tax) in Vietnam Dong (VND), estimated installation time, quality commitment, fulfillment of the minimum technical requirement, all other expenses that may incur (such as equipment or labor, etc.), and attached with a brief introduction of the provider and services.
- Provider must sign on this RFQ and attach to their Quotation for acknowledgement of its content.


4/21/2015
Barry Collins
Executive Officer