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E-HEALTH

E-Health is a three-year activity that is helping Serbia to digitize its health sector. The activity assists the government to modernize Serbia's Health Information Systems and increase the availability and interoperability of quality health data and accurate information. By improving Serbia's ability to respond to COVID-19 and external stressors, the activity increases the country's resiliency and contributes to USAID's overall goal of a more prosperous and democratic Serbia committed to European integration and self-reliance.

ACTIVITIES

- Strengthen e-Health governance by providing technical expertise to develop the Government of Serbia's e-Health strategy and then monitoring the implementation of the subsequent action plan.
- Improve data analysis and use by developing a platform to support advanced data analytics for health.
- Work with the e-Health Steering Committee (and its technical working groups) to increase systems' interoperability in the health sector and scale up existing systems.
- Help build a digital portal that records childhood vaccinations.

RESULTS

- With E-Health support, the Government of Serbia developed the Digital Health Program 2022-2026, approved in February 2022.
- With E-Health support, the Government of Serbia developed the action plan for the Digital Health Program for 2022-2023 with technical support provided by the activity.
- E-Health has strengthened Health Information System leadership and governance through technical support to the Steering Committee for the Digital Health Program.
- In collaboration with the Government of Serbia and local civil society organizations, the activity conducted analysis of hospital bed occupancy and Artificial Intelligence readiness capacity.

- The scope of the e-Zdravlje (e-Health) web portal was expanded and promoted with support by the activity.
- Identified a data visualization tool and trained IPH Batut employees on the use (basic, advanced and for administrators) of the Power BI tool.
- Provided support to IPH Batut through the employment of two embedded full-time positions for statistics and data use.

ADDITIONAL INFORMATION

PROJECT FUNDING

U.S. Agency for International Development
(USAID/Serbia)

PROJECT IMPLEMENTATION

John Snow Research and Training Institute,
Inc.

KEY COUNTERPARTS

Ministry of Health, Prime Minister's Office,
the Office for information technologies and
eGovernment, Institute of Public Health Batut,
RFZO

WHERE WE WORK

Nationwide

PROJECT DURATION

April 2021 – March 2024

TOTAL FUNDING

\$3,000,000

CONTACT DETAILS

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