



*Mnazi Mmoja Hospital Human Resource Officer in RGOZ, Ms. Zuhura Abdulla Salim (Right) together with the Hospital Officer going through the installed PlanRep System.*

## **TANZANIA**

### **PUBLIC SECTOR SYSTEMS STRENGTHENING PLUS (PS3+) ACTIVITY**

The PS3+ Activity works with the Government of Tanzania (GOT) and Revolutionary Government of Zanzibar (RGOZ) to institutionalize public sector systems at the local level that are responsive to citizens' needs for essential quality public services, particularly for underserved populations. PS3+ promotes increased citizen engagement in the transparent management and delivery of public services. The Activity collaborates with government entities including the Ministry of Health, Community Development, Gender, Elderly, and Children (MOH), Ministry of Finance and Planning (MOFP); President's Office, Regional Administration, and Local Government (PORALG); Local Government Authorities (LGAs); and Lower-Level Governments (LLGs).

#### **The Activity achieves its objectives through three key strategies:**

- Strengthen key GOT management systems—the Planning and Reporting (PlanRep) system and the Facility Financial Accounting and Reporting System (FFARS)—and ensure that they are interoperable with other central planning/budgeting and financial management systems. PS3+ support has helped to extend these systems to the village level.

- Enhance community-level mechanisms to ensure citizens, especially underserved communities, are empowered to express their needs, and reinforce clear roles and relationships among local and regional GOT institutions to effectively respond to these needs. The Activity also engages the private sector as a partner in providing quality public goods and services.
- Develop capacity at Regional Secretariat, LGA, and facility levels to plan, generate, and transparently use resources through direct facility financing. PS3+ also supports the implementation of Tanzania’s Single National Health Insurance scheme, including public-private contracting.

## RESULTS ACHIEVED SO FAR

- PS3+ collaborated with PORALG to extend PlanRep and FFARS to 184 LGAs, 20,528 LLGs, 16,572 villages/mtaa, and 64,384 vitongoji (cells). PlanRep supported facilities to set their own budgets that are aligned with national priorities and set and automate the ceiling allocation. This has contributed to improvements in public health facilities; now, patients are less likely to purchase medicines outside the facilities because facilities keep medicines in stock thanks to the revolving funds from their own source revenue. As a result of these benefits, the Ministry of Health in Zanzibar solicited PS3+ support to customize and adopt the PlanRep system as the main tool for planning, budgeting, and reporting starting in FY 2022/2023.
- FFARS also has improved the welfare of students as it enables schools to improve their financial record-keeping prevents theft and mismanagement of funds. This has allowed schools to add dormitories and enable girls to stay at school and focus on their studies.
- The Public Service Recruitment Secretariat (PSRS) and PS3+ completed development of the Ajira recruitment mobile app. The app reduces recruiters’ paperwork, enables real time job alerts for job seekers, and streamlines the job application process by eliminating the need to travel to access non-mobile internet facilities—which can be costly and time consuming.
- PS3+ supported the MOH to refine Direct Facility Financing—where Health Sector Basket Fund payments are made directly to health providers—which facilitated more flexible fund flows for these providers, who are better able to plan for essential drugs and supplies.
- PS3+ supported PORALG and MOFP to improve LGA audit performance following a decline in the external audit results of LGAs in FY 2019/2020. PS3+ helped to create a dialogue platform between LGAs, PORALG, and MOFP to discuss challenges that contribute to poor performance of LGAs, adopt solutions to improve relationships between Controller and Auditor General (CAG) and LGAs and within LGA technical teams during the closure of financial books of accounts. This has contributed to improved audit performance compared to the previous year; there was an increase in unqualified opinions from 67 percent in 2019/2020 to 96 percent in 2020/21, a decrease in qualified opinions from 29 percent in 2019/2020 to three percent in 2020/2021, and a decrease in adverse opinions from four percent in 2019/2020 to one percent in 2020/2021.

**BUDGET** \$49.6 million

### DURATION

July 2020 – July 2025

### ACTIVITY LOCATIONS

All 26 regions and Zanzibar with focused interventions in Dodoma, Iringa, Kagera, Kigoma, Lindi, Mara, Mbeya, Morogoro, Mtwara, Mwanza, Njombe, Rukwa, and Shinyanga

### IMPLEMENTING PARTNER

Abt Associates Inc.

### PARTNERS

IMA World Health, Local Government Training Institute, Management Sciences for Health, Tanzania Mentors for Action, and University of Dar es Salaam

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