U.S. Agency International Development 2022 Annual Employee Survey (AES) Results

Attached are the U.S. Agency International Development Annual Employee Survey (AES) results for our direct hire workforce from the 2022 Federal Employee Viewpoint Survey (FEVS), administered by the Office of Personnel Management (OPM). The 2022 results showed a decline in employees' views of workforce engagement. The Employee Engagement Index decreased by 0.9 percentage points to 73.8%. The Performance Confidence Index fell by 1.2 percentage points to 86.1%. The Global Satisfaction Index decreased by 4 percentage points to 65%. Despite these declines, USAID had 64 "strength" items (of 88 core total items), with a positive response rate of 65% or higher. Of the remaining 24 opportunities for improvement, only one is considered as a challenge scoring more than a 35% negative score. That one item relates to workload issues.

The 2022 FEVS included new items. For the newly introduced Diversity, Equity, Inclusion, and Accessibility index, employees report a high positive perception of agency practices related to DEIA. The new questions on Innovation and to what extent leadership encourages and supports new ideas and innovative approaches show 65% of employees noting that their work unit incorporates new ideas into their work, 64% of employees reporting that their work unit consistently looks for new ways to improve how they do their work, 56% of employees stating that management encourages innovation, and 51% of employees mentioning that their work unit commits resources to develop new ideas (e.g., budget, staff, time, expert support).

Finally, the results show that employees continue to rate positively their experience with their organization senior leaders and supervisor's support.

2022

OFFICE OF PERSONNEL MANAGEMENT

Federal Employee Viewpoint Survey



Annual Employee Survey (AES) Dashboard

U.S. Agency for International Development

Empowering employees. Inspiring change.

The Dashboard's percent positive and negative results only include items 1-89, excluding items 12, 15, and 34.

FIELD PERIOD	May 31 - Jul 15, 2022
SAMPLE OR CENSUS	CENSUS
NUMBER OF SURVEYS COMPLETED	1,769
NUMBER OF SURVEYS	4,165
RESPONSE RATE	42.5%

items identified as strengths (65% positive or higher)

64%

item identified as challenges (35% negative or higher)

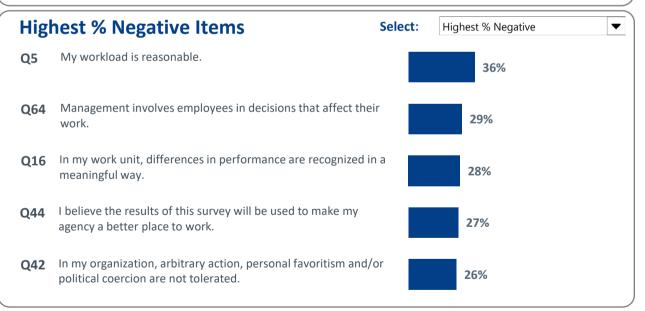
74%

Engagement Index Score



83%

Highest % Positive Items Select: Highest % Positive ▼ **089** It is important to me that my work contribute to the common 96% good. **Q20** Employees in my work unit contribute positively to my agency's 89% performance. Q49 My supervisor treats me with respect. 89% **Q88** I identify with the mission of my organization. 88% I know how my work relates to the agency's goals. 88%



2022

Federal Employee Viewpoint Survey



Empowering employees. Inspiring change.

Annual Employee Survey (AES) Dashboard

U.S. Agency for International Development

GENDER 58% Female

7% Hispanic, Latino, or Spanish

	LOCATION
54%	Headquarters

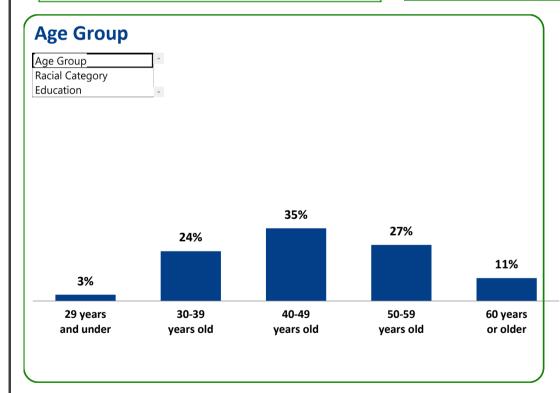
	MILITARY SERVICE
9%	Served

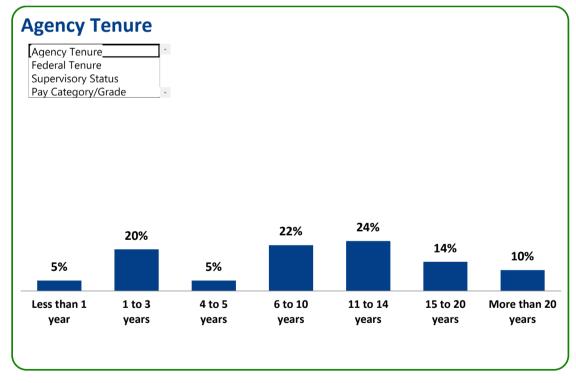
RETIREMENT

23% within next five years

PLAN TO LEAVE

29% within the next year





Federal Employee Viewpoint Survey Employees. Inspiring change.



							Етрои	vering emp	loyees. Inspiring change.
Annu	al Employe	e Survey (AES) Dashbo	pard					U.S. A	gency for International Development
The Das	hboard's trend	ing results only include items	1-8, 14,	16, 18-22, 35-37, 43-50, 52, 55-61, 65-70.	2019	2020	2021	2022	Percentage Point Change
Select	Largest Incr	eases since 2021	Q8	I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	70%	62%	72%	75%	+3
La		Increases in nt Positive	Q44	I believe the results of this survey will be used to make my agency a better place to work.	47%	49%	47%	49%	+2
		ce 2021	Q47	My supervisor supports my need to balance work and other life issues.	84%	85%	85%	86%	+1
	7	items increased since 2021	Q1	I am given a real opportunity to improve my skills in my organization.	74%	76%	74%	75%	+1
	SINCE 2021		Q3	My work gives me a feeling of personal accomplishment.	77%	78%	74%	75%	+1
					2019	2020	2021	2022	
Select	Largest Dec	reases since 2021	Q16	In my work unit, differences in performance are recognized in a meaningful way.	42%	56%	52%	42%	-10
		rgest Decreases in		Employees are recognized for providing high quality products and services.	60%	72%	72%	64%	-8
	Percent Positives since 2021		Q36	Employees are protected from health and safety hazards on the job.	79%	82%	82%	75 %	-7
	28	items decreased since 2021	Q69	Considering everything, how satisfied are you with your pay?	63%	68%	65%	60%	-5
		5.1100 2021	Q65	How satisfied are you with your involvement in decisions that affect your work?	56%	62%	59%	54%	-5
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Item	Item Text	Response Type	Percent Positive	Strongly Agree/ Always/ Very Good/ Very Satisfied %	Agree/ Most of the time/ Good/ Satisfied %	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied %	Poor/	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied %	Percent Negative	Strongly Agree/ Always/ Very Good/ Very Satisfied N	Agree/ Most of the time/ Good/ Satisfied N	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied N	Disagree/ Rarely/ Poor/ Dissatisfied N	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied N	Item	Do Not Know/ No Basis to Judge/ There have been no recent hires in my work unit / I do not have any accessibility needs N
1	*I am given a real opportunity to improve my skills in my organization.	Agree-disagree	74.7%	27.4%	47.3%	13.7%	8.5%	3.1%	11.6%	484	830	240	149	56	1,759	N/A
2	I feel encouraged to come up with new and better ways of doing things.	Agree-disagree	68.9%	26.0%	42.9%	15.1%	11.3%	4.7%	15.9%	459	750	265	197	82	1,753	N/A
3	My work gives me a feeling of personal accomplishment.	Agree-disagree	75.2%	30.2%	45.1%	13.8%	7.5%	3.5%	11.0%	529	793	243	132	61	1,758	N/A
4	I know what is expected of me on the job.	Agree-disagree	77.2%	25.6%	51.6%	12.6%	7.3%	2.9%	10.2%	444	904	220	128	52	1,748	N/A
5	*My workload is reasonable.	Agree-disagree	47.1%	10.5%	36.6%	17.1%	21.0%	14.8%	35.8%	184	646	303	367	262	1,762	N/A
6	*My talents are used well in the workplace.	Agree-disagree	61.7%	17.6%	44.1%	16.4%	14.8%	7.0%	21.9%	307	766	278	261	123	1,735	N/A
7	*I know how my work relates to the agency's goals.	Agree-disagree	88.1%	37.5%	50.6%	8.2%	2.3%	1.4%	3.7%	661	890	140	42	27	1,760	N/A
8	*I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	Agree-disagree	74.8%	34.8%	40.0%	11.7%	8.6%	4.9%	13.5%	586	679	194	145	81	1,685	82
9	I have enough information to do my job well.	Agree-disagree	73.6%	17.6%	56.0%	14.5%	10.0%	1.9%	11.9%	312	979	256	182	34	1,763	N/A
10	I receive the training I need to do my job well.	Agree-disagree	64.3%	16.6%	47.7%	22.0%	11.0%	2.7%	13.7%	294	837	391	198	49	1,769	N/A
11	I am held accountable for the quality of work I produce.	Agree-disagree	85.1%	30.6%	54.5%	10.6%	3.7%	0.6%	4.3%	533	970		65	10	1,765	N/A
12	Continually changing work priorities make it hard for me to produce high quality work. (Note: This item is negatively worded, so percent positive scores include "Strongly Disagree" or "Disagree" responses and percent negative scores include "Strongly Agree" or "Agree" responses. Percent positive scores mean that continually changing work priorities do not make it hard for employees to produce high quality work.)	Agree-disagree, negatively worded	24.2%	21.0%	32.2%	22.5%	20.5%	3.8%	53.3%	368	556	387	361	67	1,739	27
13	I have a clear idea of how well I am doing my job.	Agree-disagree	72.2%	18.7%	53.5%	15.5%	9.0%	3.3%	12.3%	331	944	272	161	60	1,768	N/A
14	*The people I work with cooperate to get the job done.	Agree-disagree	84.5%	41.8%	42.7%	7.5%	6.2%	1.8%	8.0%	744	749	128	109	30	1,760	N/A
16	*In my work unit, differences in performance are recognized in a meaningful way.	Agree-disagree	41.5%	7.5%	34.0%	30.7%	18.6%	9.2%	27.8%	120	544	495	300	146	1,605	161
17	Employees in my work unit share job knowledge.	Agree-disagree	84.1%	33.4%	50.7%	8.8%	5.0%	2.1%	7.1%	597	890	150	88	36	1,761	6
18	*My work unit has the job-relevant knowledge and skills necessary to accomplish organizational goals.	Agree-disagree	79.5%	27.5%	52.0%	11.4%	6.8%	2.2%	9.0%	487	905		120		1,749	18
19 20	Employees in my work unit meet the needs of our customers. Employees in my work unit contribute positively to my agency's performance.	Always-never Always-never	87.2% 88.8%	31.4% 44.8%	55.9% 44.1%	9.8%	1.1% 1.2%	0.0%	1.1% 1.3%	535 769	962 754	163	19 21	2	1,710 1,709	46 28
21	Employees in my work unit produce high-quality work. Employees in my work unit adapt to changing priorities.	Always-never Always-never	84.2% 84.0%	38.0% 41.7%	46.2% 42.3%	14.0% 13.2%	1.8% 2.6%	0.0%	1.8% 2.8%	658 726	802 727		30 45		1,722 1,725	25 27
23	New hires in my work unit (i.e. hired in the past year) have the right skills to do their jobs.	Agree-disagree	72.1%	19.3%	52.8%	18.9%	6.9%	2.1%	9.0%	306	835	295	107	35	1,578	187
24	I can influence decisions in my work unit.	Agree-disagree	75.3%	28.8%	46.5%	14.7%	7.0%	3.0%	10.0%	508	826	254	125	54	1,767	N/A
25	I know what my work unit's goals are.	Agree-disagree	80.9%	32.0%	48.9%	10.3%	6.6%	2.2%	8.8%	565	863	180	118	39	1,765	N/A
26	My work unit commits resources to develop new ideas (e.g., budget, staff, time, expert support).	Agree-disagree	57.6%	15.7%	41.9%	22.1%	13.3%	7.0%	20.3%	270	720	379	234	122	1,725	42
27	My work unit successfully manages disruptions to our work.	Agree-disagree	70.5%	21.8%	48.7%	17.3%	8.5%	3.7%	12.2%	382	846	293	146	63	1,730	38
28	Employees in my work unit consistently look for new ways to improve how they do their work.	Agree-disagree	67.1%	21.3%	45.8%	20.4%	9.9%	2.6%	12.5%	368	792	347	164	44	1,715	35
29	Employees in my work unit incorporate new ideas into their work.	Agree-disagree	72.3%	22.4%	50.0%	17.1%	8.2%	2.3%	10.5%	385	849	287	138	37	1,696	35
30	Employees in my work unit approach change as an opportunity.	Agree-disagree	61.5%	18.7%	42.8%	24.6%	11.0%	2.8%	13.9%	318	730	410	189	46	1,693	41
31	Employees in my work unit consider customer needs a top priority.	Agree-disagree	78.9%	31.1%	47.8%	13.9%	5.7%	1.6%	7.3%	531	811	227	91	26	1,686	47
32	Employees in my work unit consistently look for ways to improve customer service.	Agree-disagree	66.9%	24.5%	42.4%	22.8%	8.4%	2.0%	10.3%	418	725	380	138	32	1,693	49
33	Employees in my work unit support my need to balance my work and personal responsibilities.	Agree-disagree	72.8%	28.2%	44.6%	14.0%	8.1%	5.1%	13.2%	492	765		139		1,714	15
34	Employees in my work unit are typically under too much pressure to meet work goals. (Note: This item is negatively worded, so percent positive scores include "Strongly Disagree" or "Disagree" responses and percent negative scores include "Strongly Agree" or "Agree" responses. Percent positive scores mean employees are typically not pressured to meet work goals.)	Agree-disagree, negatively worded	31.4%	14.5%	26.6%	27.4%	27.0%	4.4%	41.2%	247	449	465	470	76	1,707	37
35	Employees are recognized for providing high quality products and services.	Agree-disagree	64.3%	14.8%	49.5%	16.8%	12.8%	6.1%	18.9%	254	834	285	221	105	1,699	34
36	Employees are protected from health and safety hazards on the job.	Agree-disagree	75.1%	32.1%	43.0%	12.4%	8.5%	4.0%	12.5%	530	700	208	146	68	1,652	76
37	My organization is successful at accomplishing its mission.	Agree-disagree	77.1%	21.0%	56.1%	15.8%	5.3%	1.7%	7.1%	363	947	265	91	30	1,696	36
38	I have a good understanding of my organization's priorities.	Agree-disagree	77.5%	27.8%	49.6%	11.7%	8.9%	2.0%	10.9%	481	863	198	154	35	1,731	N/A
39	My organization effectively adapts to changing government priorities.	Agree-disagree	73.3%	21.0%	52.3%	16.6%	8.1%	2.0%	10.1%	355	890	281	139	33	1,698	32
40	My organization has prepared me for potential physical security threats.	Agree-disagree	75.8%	26.4%	49.5%	15.1%	6.5%	2.5%	9.0%	437	827	257	113	43	1,677	45
41	My organization has prepared me for potential cybersecurity threats.	Agree-disagree	87.9%	29.8%	58.1%	8.8%	2.4%	0.9%	3.3%	510	985	150	44	16	1,705	19
42	In my organization, arbitrary action, personal favoritism and/or political coercion are not tolerated.	Agree-disagree	52.2%	14.8%	37.4%	21.8%	15.1%	11.0%	26.0%	244	603	358	255	178	1,638	84
43	*I recommend my organization as a good place to work.	Agree-disagree	68.3%	24.8%	43.5%	19.7%	8.0%	4.0%	12.0%	428	743	340	138	69	1,718	N/A
44	*I believe the results of this survey will be used to make my agency a better place to work.	Agree-disagree	49.5%	14.1%	35.3%	23.1%	15.3%	12.1%	27.5%	230	573	373	254	197	1,627	95
45	My supervisor is committed to a workforce representative of all segments of society.	Agree-disagree	85.2%	48.1%	37.1%	9.0%	3.3%	2.5%	5.9%	797	610	144	55	39	1,645	70
46	Supervisors in my work unit support employee development.	Agree-disagree	82.5%	43.8%	38.6%	9.5%	5.3%	2.8%	8.1%	743	656	158	90	47	1,694	22
47	My supervisor supports my need to balance work and other life issues.	Agree-disagree	86.2%	52.8%	33.4%	6.9%	4.3%	2.7%	7.0%	904	568	117	75	42	1,706	N/A
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48 My supervisor listens to what I have to say.	Agree-disagree	84.9%	52.8%	32.1%	7.4%	5.2%	2.6%	7.7%	899	546	124	89	41	1,699	N/A
49 My supervisor treats me with respect.	Agree-disagree	88.5%	59.0%	29.5%	5.4%	3.4%	2.7%	6.1%	1,010	507	91	57	44	1,709	N/A
50 I have trust and confidence in my supervisor.	Agree-disagree	79.0%	51.2%	27.8%	10.5%	5.9%	4.7%	10.5%	870	468	176	101	76	1,691	N/A
51 My supervisor holds me accountable for achieving results. 52 Overall, how good a job do you feel is being done by your immediate supervisor?	Agree-disagree Good-poor	87.7% 79.6%	49.1% 51.2%	38.7% 28.5%	9.1% 12.3%	2.4% 5.1%	0.8%	3.2% 8.1%	837 880	659 487	154 208	44 87	13 50	1,707 1,712	N/A N/A
53 My supervisor provides me with constructive suggestions to improve my job performance.	Agree-disagree	69.0%	31.5%	37.5%	17.3%	9.2%	4.4%	13.7%	541	638	297	162	74	1,712	N/A
My supervisor provides me with performance feedback throughout the year.	Agree-disagree	70.5%	31.3%	39.2%	15.5%	10.0%	4.0%	14.0%	533	650	262	170	69	1,684	28
55 In my organization, senior leaders generate high levels of motivation and commitment in the workforce.	Agree-disagree	54.0%	15.9%	38.1%	20.3%	15.9%	9.8%	25.7%	270	631	344	274	161	1,680	26
56 My organization's senior leaders maintain high standards of honesty and integrity.	Agree-disagree	67.3%	24.6%	42.7%	18.3%	8.5%	5.9%	14.4%	393	687	291	138	92	1,601	97
*Managers communicate the goals of the organization.	Agree-disagree	69.9%	20.5%	49.4%	15.6%	9.5%	5.0%	14.5%	348	840	264	161	84	1,697	7
Managers promote communication among different work units (for example, about projects, goals, needed resources).	d Agree-disagree	62.1%	18.4%	43.7%	18.1%	13.1%	6.6%	19.8%	304	730	303	220	110	1,667	20
Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?	Good-poor	66.7%	28.9%	37.8%	20.3%	7.2%	5.7%	13.0%	474	621	335	122	92	1,644	64
60 I have a high level of respect for my organization's senior leaders.	Agree-disagree	64.0%	24.5%	39.5%	20.5%	10.3%	5.2%	15.5%	414	670	343	176	87	1,690	10
61 Senior leaders demonstrate support for Work-Life programs.	Agree-disagree	63.0%	20.8%	42.2%	19.7%	10.8%	6.5%	17.3%	339	684	317	174	104	1,618	68
62 Management encourages innovation.	Agree-disagree	57.0%	17.1%	39.9%	25.5%	12.4%	5.1%	17.5%	286	657	416	207	86	1,652	36
63 Management makes effective changes to address challenges facing our organization.	Agree-disagree	47.8%	14.5%	33.3%	27.4%	16.7%	8.1%	24.8%	235	548	441	281	135	1,640	47
64 Management involves employees in decisions that affect their work.	Agree-disagree	46.0%	13.3%	32.7%	24.8%	18.0%	11.2%	29.2%	218	536	410	304	189	1,657	38
65 *How satisfied are you with your involvement in decisions that affect your work?	Satisfied-dissatisfied	54.3%	13.1%	41.3%	23.5%	16.7%	5.5%	22.2%	221	689	398	286	95	1,689	N/A
*How satisfied are you with the information you receive from management on what's going on in your 66 organization?	Satisfied-dissatisfied	61.1%	14.9%	46.2%	19.4%	14.7%	4.8%	19.5%	251	769	327	250	84	1,681	N/A
*How satisfied are you with the recognition you receive for doing a good job?	Satisfied-dissatisfied	54.1%	13.5%	40.5%	21.7%	16.5%	7.6%	24.2%	232	686	365	277	129	1,689	N/A
68 *Considering everything, how satisfied are you with your job?	Satisfied-dissatisfied	65.4%	20.6%	44.8%	18.7%	11.3%	4.6%	15.9%	346	753	314	193	80	1,686	N/A
69 Considering everything, how satisfied are you with your pay?	Satisfied-dissatisfied	60.4%	16.0%	44.4%	16.7%	15.8%	7.2%	22.9%	275	758	271	265	117	1,686	N/A
70 *Considering everything, how satisfied are you with your organization?	Satisfied-dissatisfied	64.5%	18.0%	46.4%	19.8%	11.4%	4.3%	15.7%	309	776	335	190	74	1,684	N/A
My organization's management practices promote diversity (e.g., outreach, recruitment, promotion opportunities).	Agree-disagree	69.5%	26.5%	43.1%	14.2%	11.5%	4.9%	16.3%	440	701	225	181	75	1,622	76
My supervisor demonstrates a commitment to workforce diversity (e.g., recruitment, promotion opportunities, development).	Agree-disagree	80.2%	40.8%	39.5%	11.8%	4.6%	3.4%	8.0%	669	634	188	71	51	1,613	86
I have similar access to advancement opportunities (e.g., promotion, career development, training) as othe in my work unit.	Agree-disagree	63.7%	22.6%	41.1%	15.5%	12.0%	8.8%	20.9%	377	673	247	196	141	1,634	60
My supervisor provides opportunities fairly to all employees in my work unit (e.g., promotions, work assignments).	Agree-disagree	72.8%	29.3%	43.5%	14.4%	7.3%	5.6%	12.8%	476	697	229	114	87	1,603	92
75 In my work unit, excellent work is similarly recognized for all employees (e.g., awards, acknowledgements).	. Agree-disagree	65.8%	24.5%	41.3%	16.1%	11.0%	7.1%	18.1%	395	659	257	172	113	1,596	99
76 Employees in my work unit treat me as a valued member of the team.	Agree-disagree	86.7%	41.7%	45.0%	7.9%	3.3%	2.2%	5.5%	708	759	130	55	36	1,688	5
77 Employees in my work unit make me feel I belong.	Agree-disagree	82.3%	39.5%	42.8%	12.0%	3.2%	2.5%	5.7%	670	714	197	55	42	1,678	11
78 Employees in my work unit care about me as a person.	Agree-disagree	82.3%	39.7%	42.6%	12.3%	3.2%	2.2%	5.4%	667	707	203	53	35	1,665	24
79 I am comfortable expressing opinions that are different from other employees in my work unit.	Agree-disagree	76.0%	28.9%	47.2%	12.1%	7.1%	4.8%	11.8%	483	787	202	119	77	1,668	15
80 In my work unit, people's differences are respected.	Agree-disagree	79.2%	29.2%	50.0%	12.3%	5.3%	3.1%	8.4%	486	833	202	85	51	1,657	24
81 I can be successful in my organization being myself.	Agree-disagree	71.6%	26.4%	45.1%	15.7%	7.9%	4.8%	12.7%	446	755	257	132	79	1,669	14
82 I can easily make a request of my organization to meet my accessibility needs.	Agree-disagree	77.1%	31.8%	45.3%	13.9%	5.0%	4.0%	9.0%	263	370	113	43	33	822	858
83 My organization responds to my accessibility needs in a timely manner.	Agree-disagree	71.6%	28.3%	43.3%	17.2%	7.1%	4.1%	11.2%	205	310	120	52	29	716	961
84 My organization meets my accessibility needs.	Agree-disagree	74.9%	29.5%	45.4%	15.8%	5.8%	3.5%	9.3%	222	335	115	44	26	742	934
85 My job inspires me.	Agree-disagree	65.7%	25.7%	40.0%	18.7%	11.3%	4.3%	15.6%	432	670	314	193	70	1,679	N/A
86 The work I do gives me a sense of accomplishment.	Agree-disagree	72.5%	28.8%	43.7%	14.7%	8.7%	4.1%	12.9%	480	733	246	147	70	1,676	N/A
87 I feel a strong personal attachment to my organization.	Agree-disagree	68.9%	27.4%	41.5%	16.8%	9.9%	4.4%	14.3%	465	695	280	166	74	1,680	N/A
88 I identify with the mission of my organization.	Agree-disagree	88.3%	42.6%	45.6%	8.1%	2.2%	1.4%	3.6%	722	763	135	36	23	1,679	N/A
89 It is important to me that my work contribute to the common good.	Agree-disagree	96.3%	62.2%	34.1%	2.8%	0.6%	0.2%	0.8%	1,051	567	47	10	4	1,679	N/A

^{*} AES prescribed items as of 2017 (5 CFR Part 250, Subpart C)

Percentages are weighted to represent the Agency's population.

Q12 and Q34 are negatively worded, so percent positive scores include "Strongly Disagree" or "Disagree" responses and percent negative scores include "Strongly Agree" or "Agree" responses. Results for these items should be interpreted with caution as these items have been flagged for review for 2023.

^{**} Unweighted count of responses excluding "Do Not Know", "No Basis to Judge", "There have been no recent hires in my work unit", or "I do not have any accessibility needs."

For confidentiality purposes, a "—^c" indicates that there are fewer than 4 responses to Questions 82, 83, or 84 and results are therefore suppressed.

15. In my work unit poor performers usually (select all that apply): 2022 2022 Ν % Remain in the work unit and improve their performance over time 327 18.3% Remain in the work unit and continue to underperform 754 43.0% Leave the work unit - removed or transferred 200 11.1% Leave the work unit - quit 137 7.4% There are no poor performers in my work unit 362 20.3% Do Not Know 297 17.1% Total (percents will add to more than 100% because respondents could choose more than one response option) 1,766 N/A

Percentages are weighted to represent the Agency's population.

				2021 Percent		Difference	Difference	Difference	Sort for Largest Differences	Sort for Largest Differences	Sort for Largest Differences
Item	Item Text	Positive	Positive	Positive	Positive	2022-2019	2022-2020	2022-2021	2022-2019	2022-2020	2022-2021
2	*I am given a real opportunity to improve my skills in my organization.	74%	76%	74%	75%	1%	-1%	1%	24	15	4
3	I feel encouraged to come up with new and better ways of doing things. My work gives me a feeling of personal accomplishment.	67%	73%	69%	69%	2%	-4%	0%	20	29	8
1	I know what is expected of me on the job.	77%	78%	74%	75%	-2%	-3%	1%	29	21	5
5	*My workload is reasonable.	77%	81%	77%	77%	0%	-4%	0%	26	26	11
6	*My talents are used well in the workplace.	45%	51%	50%	47%	2%	-4%	-3%	16	30	31
7	*I know how my work relates to the agency's goals.	58%	66%	61%	62% 88%	4%	-4% -2%	1%	8	27	6
8	*I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	87%	90%	89%		1%		-1%	22	16	16
14	*The people I work with cooperate to get the job done.	70%	62% 89%	72% 87%	75%	5%	13% -4%	3%	6	3	1
16	*In my work unit, differences in performance are recognized in a meaningful way.	83%			85% 42%	2%		-2%	18	28	26
18	*My work unit has the job-relevant knowledge and skills necessary to accomplish organizational goals.	42% 81%	56% 84%	52% 83%	80%	-1%	-14% -4%	-10% -3%	27 28	40	40 32
19	Employees in my work unit meet the needs of our customers.	a	87%	88%	87%	a	0%	-3%	_a	31 10	18
20	Employees in my work unit contribute positively to my agency's performance.	a	91%	90%	89%	a	-2%	-1%	a	19	20
21	Employees in my work unit produce high-quality work.	a	89%	87%	84%	a	-5%	-3%	a	33	27
22	Employees in my work unit adapt to changing priorities.	a	90%	84%	84%	a	-6%	0%	a	35	10
35	Employees are recognized for providing high quality products and services.	60%	72%	72%	64%	4%	-8%	-8%	7	39	39
36	Employees are protected from health and safety hazards on the job.	79%	82%	82%	75%	-4%	-7%	-7%	36	36	38
37	My organization is successful at accomplishing its mission.	79%	79%	79%	77%	-2%	-2%	-2%	31	17	21
43	*I recommend my organization as a good place to work.	71%	74%	73%	68%	-3%	-6%	-5%	35	34	35
44	*I believe the results of this survey will be used to make my agency a better place to work.	47%	49%	47%	49%	2%	0%	2%	15	9	2
45	My supervisor is committed to a workforce representative of all segments of society.	77%	83%	85%	85%	8%	2%	0%	3	5	12
46	Supervisors in my work unit support employee development.	76%	83%	83%	82%	6%	-1%	-1%	5	13	13
47	My supervisor supports my need to balance work and other life issues.	84%	85%	85%	86%	2%	1%	1%	19	7	3
48	My supervisor listens to what I have to say.	82%	86%	86%	85%	3%	-1%	-1%	13	14	19
49	My supervisor treats me with respect.	86%	88%	88%	89%	3%	1%	1%	14	8	7
50	I have trust and confidence in my supervisor.	75%	78%	81%	79%	4%	1%	-2%	10	6	23
52	Overall, how good a job do you feel is being done by your immediate supervisor?	76%	80%	82%	80%	4%	0%	-2%	9	12	24
55	In my organization, senior leaders generate high levels of motivation and commitment in the workforce.	47%	46%	55%	54%	7%	8%	-1%	4	4	15
56	My organization's senior leaders maintain high standards of honesty and integrity.	59%	53%	69%	67%	8%	14%	-2%	1	1	22
57	*Managers communicate the goals of the organization.	72%	73%	72%	70%	-2%	-3%	-2%	33	22	25
58	Managers promote communication among different work units (for example, about projects, goals, needed resources).	61%	66%	62%	62%	1%	-4%	0%	21	25	9
59	Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?	66%	69%	70%	67%	1%	-2%	-3%	23	18	29
60	I have a high level of respect for my organization's senior leaders.	56%	50%	65%	64%	8%	14%	-1%	2	2	14
61	Senior leaders demonstrate support for Work-Life programs.	59%	65%	64%	63%	4%	-2%	-1%	11	20	17
65	*How satisfied are you with your involvement in decisions that affect your work?	56%	62%	59%	54%	-2%	-8%	-5%	30	38	36
66	*How satisfied are you with the information you receive from management on what's going on in your organization?	58%	64%	64%	61%	3%	-3%	-3%	12	23	28
67	*How satisfied are you with the recognition you receive for doing a good job?	52%	59%	58%	54%	2%	-5%	-4%	17	32	34
68	*Considering everything, how satisfied are you with your job?	67%	69%	69%	65%	-2%	-4%	-4%	32	24	33
69	Considering everything, how satisfied are you with your pay?	63%	68%	65%	60%	-3%	-8%	-5%	34	37	37
70	*Considering everything, how satisfied are you with your organization?	64%	64%	67%	64%	0%	0%	-3%	25	11	30

* AES prescribed items as of 2017 (5 CFR Part 250, Subpart C)

Percentages are weighted to represent the Agency's population.

Only items 1-8, 14, 16, 18-22, 35-37, 43-50, 52, 55-61, 65-70 that carried over from the 2021 OPM FEVS are included on this tab.

Q19-Q22 were not included in the 2019 OPM FEVS.

Item text for Q37 has changed from "My agency" to "My organization" in the 2022 OPM FEVS.

A "—a" indicates that there are no trending results available for the year.

The "Sort for Largest Differences" columns are based on the rounded differences shown in the Difference columns, then sorted by differences based on unrounded percentages (not shown), and then by item order.

Pandemic, Transition to the Worksite, Workplace Flexibilities

90. What percentage of your work time are you currently required to be physically present at your agency worksite (including headquarters, bureau, field offices, etc.)?

	2022	2022
	N	%
100% of my work time	301	19.2%
At least 75% but less than 100%	183	11.3%
At least 50% but less than 75%	98	5.9%
At least 25% but less than 50%	202	11.6%
Less than 25%	487	27.7%
I am not currently required to be physically present at my agency worksite	418	24.2%
Total	1,689	100.0%

Percentages are weighted to represent the Agency's population.

Telework/Remote Work

<u>Telework</u>: a work flexibility arrangement under which an employee performs the duties and responsibilities of such employee's position, and other authorized activities, from an approved worksite other than the location from which the employee would otherwise work. In practice, telework is a work arrangement that allows employees to have regularly scheduled days on which they telework and regularly scheduled days when they work in their agency worksite.

<u>Remote work</u>: an arrangement in which an employee, under a written remote work agreement, is scheduled to perform their work at an alternative worksite and is not expected to perform work at an agency worksite on a regular and recurring basis. A remote worker's official worksite may be within or outside the local commuting area of an agency worksite.

91. Please select the response that BEST describes your current remote work or teleworking schedule.

	2022 N	2022 %	2021 N	2021 %
I have an approved remote work agreement (I am not expected to perform				
work at an agency worksite)	327	19.3%	N/A	N/A
I telework 3 or more days per week	678	38.6%	N/A	N/A
I telework 1 or 2 days per week	236	14.3%	173	11.2%
I telework, but only about 1 or 2 days per month	49	3.0%	33	2.1%
I telework very infrequently, on an unscheduled or short-term basis	234	14.8%	82	5.3%
I do not telework because I have to be physically present on the job (e.g., law				
enforcement officers, TSA agent, border patrol agent, security personnel)	41	2.7%	8	0.5%
I do not telework because of technical issues (e.g., connectivity, inadequate				
equipment) that prevent me from teleworking	1	0.1%	2	0.1%
I do not telework because I did not receive approval to do so, even though I				
have the kind of job where I can telework	80	5.4%	17	1.0%
I do not telework because I choose not to telework	33	1.9%	27	1.7%
Total	1,679	100.0%	N/A	N/A

Only those who answered "I have an approved remote work agreement" to the previous question received Question 91a.

91a. What is your current remote work status?

	2022	2022
<u> </u>	N	%
I have an approved remote work agreement and live <u>outside</u> the local commuting area (more than 50 miles away)	105	32.5%
I have an approved remote work agreement and live within the local	103	32.370
commuting area (less than 50 miles away)	218	67.5%
Commuting area (less than 50 miles away)	210	07.570
Total	323	100.0%

92. Did you have an approved remote work agreement before the 2020 COVID-19 pandemic?

	2022	2022
	N	%
Yes	519	31.9%
No	1,156	68.1%
Total	1,675	100.0%

93. Based on your work unit's current telework or remote work options, are you considering leaving your organization, and if so, why?

	2022	2022
	N	%
No	1,303	78.1%
Yes, to retire	58	3.5%
Yes, to take another job within my Agency	60	3.6%
Yes, to take another job within the Federal Government	90	5.3%
Yes, to take another job outside the Federal Government	80	4.6%
Yes, other	81	4.9%
Total	1,672	100.0%

Re-entry" is a term used to describe the transition from the work environment that has existed during the pandemic to the agency's new work environment.

94. My agency's re-entry arrangements are fair in accounting for employees' diverse needs and situations.

	2022	2022
	N	%
Strongly Agree	286	18.1%
Agree	559	34.9%
Neither Agree nor Disagree	360	22.9%
Disagree	230	14.7%
Strongly Disagree	153	9.5%
Not Applicable	96	b
Total	1,684	100.0%

95. Please select the response that BEST describes how employees in your work unit currently report to work:

	2022	2022
	N	%
All employees in my work unit are physically present on the worksite	219	14.0%
Some employees are physically present on the worksite and others telework or work remotely	1,231	72.0%
No employees in my work unit are physically present on the worksite, we all		
work remotely	167	9.8%
Other	67	4.1%
Total	1,684	100.0%

Percentages are weighted to represent the Agency's population.

In 2022, the first two response options to Question 91 (Telework) changed from how it was provided in 2021. To facilitate trending, only results for the 2021 response options that were the same in 2022 are provided.

[&]quot;—a" indicates that there are no trending results available for the year.

[&]quot;—b" indicates that the "Not Applicable" responses are not included in percentage calculations.

[&]quot;— $\mbox{\ensuremath{^{d_{II}}}}$ indicates that there were no responses to this item.

Questions 92-95 in the remote work/telework section are new for 2022. Therefore, trending is not possible for this year.

Senior Leaders and Support

96. My organization's senior leaders support policies and procedures to protect employee health and safety.						
	2022	2022	2021	2021	2020	2020
	N	%	N	%	N	%
Strongly Agree	436	26.6%	610	40.7%	1,079	53.3%
Agree	752	46.5%	673	44.7%	726	36.1%
Neither Agree nor Disagree	234	14.5%	145	9.6%	105	5.3%
Disagree	133	7.9%	45	3.0%	60	3.0%
Strongly Disagree	75	4.5%	29	2.0%	46	2.3%
No Basis to Judge	44	b	38	b	14	b
Total	1.674	100.0%	1.540	100.0%	2.030	100.0%

97. My organization's senior leaders provide effective communications about what to expect with the return to the physical worksite.				
	2022 2022		2021	2021
<u>-</u>	N	%	N	%
Strongly Agree	423	25.9%	388	26.5%
Agree	757	47.4%	498	33.9%
Neither Agree nor Disagree	206	12.5%	248	16.6%
Disagree	149	8.8%	232	15.0%
Strongly Disagree	86	5.4%	120	8.0%
No Basis to Judge	35	b	56	b
Total	1,656	100.0%	1,542	100.0%

98. My supervisor supports my efforts to stay healthy and safe while working.						
	2022	2022	2021	2021	2020	2020
	N	%	N	%	N	%
Strongly Agree	815	49.2%	848	55.7%	1,266	63.0%
Agree	654	39.6%	523	34.6%	560	28.2%
Neither Agree nor Disagree	119	7.3%	99	6.7%	122	6.2%
Disagree	39	2.3%	22	1.5%	25	1.3%
Strongly Disagree	25	1.7%	23	1.5%	25	1.3%
No Basis to Judge	27	b	26	b	34	b
Total	1,679	100.0%	1,541	100.0%	2,032	100.0%

99. My supervisor creates an environment where I can voice my concerns about staying healthy and safe.						
	2022	2022	2021	2021	2020	2020
_	N	%	N	%	N	%
Strongly Agree	801	48.8%	827	54.3%	1,205	60.3%
Agree	618	37.7%	475	31.5%	523	26.4%
Neither Agree nor Disagree	124	7.4%	125	8.4%	169	8.6%
Disagree	56	3.5%	49	3.3%	51	2.6%
Strongly Disagree	39	2.5%	38	2.6%	41	2.1%
No Basis to Judge	28	_b	31	b	42	b
Total	1,666	100.0%	1,545	100.0%	2,031	100.0%

Percentages are weighted to represent the Agency's population.

Note: Trending for Q96, Q98-Q99 are based on the "During the COVID-19 Pandemic" responses in 2020.

[&]quot;— $^{a_{\text{II}}}$ indicates that there are no trending results available for the year.

[&]quot;—^b" indicates that the "No Basis to Judge" responses are not included in percentage calculations.

Employment Demographics

Where do you work? Headquarters Field Full-time telework (e.g., home office, telecenter) Total What is your supervisory status? Senior Leader Manager Supervisor Team Leader Non-Supervisor Total What is your pay category/grade? Federal Wage System (for example, WB, WD, WG, WL, WM, WS, WY) GS 1-6 GS 7-12 GS 13-15 Senior Executive Service Senior Level (SL) or Scientific or Professional (ST) Other Total What is your US military service status? No Prior Military Service **Currently in National Guard or Reserves** Retired Separated or Discharged Total Are you: The spouse of a current active duty service member of the U.S. Armed Forces The spouse of a service member who retired or separated from active duty in the U.S. Armed Forces with a disability rating of 100 percent The widow(er) of a service member killed while on active duty in the U.S. Armed Forces None of the categories listed Total

If the response to the previous question on if you are a military spouse was "None of the categories listed," this item was skipped. Have you been hired under the Military Spouse Non-Competitive Hiring Authority?

Yes
No
Total
How long have you have with the Foderal Covernment (evaluating military, convice)?
How long have you been with the Federal Government (excluding military service)?
Less than 1 year
1 to 3 years
4 to 5 years
6 to 10 years
11 to 14 years
15 to 20 years
More than 20 years
Total
How long have you been with your current agency (for example, Department of Justice, Environmental Protection Agency)?
now long have you seen with your carrent agency for example, separtment of susuee, should have not extensive,
Less than 1 year
1 to 3 years
4 to 5 years
6 to 10 years
11 to 14 years
15 to 20 years
More than 20 years
Total
Are you considering leaving your organization within the next year, and if so, why?
Are you considering leaving your organization within the next year, and if so, why:
No
Yes, to retire
Yes, to take another job within the Federal Government
Yes, to take another job outside the Federal Government
Yes, other
Total
I am planning to retire:
rum plumming to retire.
Less than 1 year
1 year
2 years
3 years
4 years
5 years
More than 5 years
Total
Personal Demographics

Are you of Hispanic, Latino, or Spanish origin?

Yes
No
Total
Please select the racial category or categories with which you most closely identify.
White
Black or African American
All other races
Total
What is your age group?
29 years and under
30-39 years old
40-49 years old
50-59 years old
60 years or older
Total
What is the highest degree or level of education you have completed?
Less than High School/ High School Diploma/ GED
Certification/ Some College/ Associate's Degree
Bachelor's Degree
Advanced Degrees (Post Bachelor's Degree)
Total
Are you an individual with a disability?
Yes
No
Total
Are you:
Male
Female
Total
Are you transgender?
Yes
No No
Total
Which one of the following best represents how you think of yourself?
Straight, that is not gay or lesbian
ociaismi, chacio nocisaly or icopian

Gay or Lesbian

Bisexual

I use a different term

Total

Percentages for demographic questions are unweighted.

The "I use a different term" response option for the sexual orientation item was worded as "Something else" in 2021.

Note: For confidentiality purposes, a "—^c" indicated that there are either fewer than 4 responses to a single personal demographic category or fewer than 4 responses in n demographic categories, and results are therefore suppressed.

A " $-^{d}$ " indicates that there were no responses to this item.

No suppression was applied to Employment Demographics.

Agency-Specific Questions

1. My manager/supervisor encourages me to participate in employee engagement activities (Surveys (FEVS and pulse), mentoring/coaching, recognition).

	N	%
Strongly agree	617	36.4%
Agree	736	44.3%
Neither agree nor disagree	201	12.0%
Disagree	99	6.0%
Strongly disagree	21	1.3%
Total	1,674	100.0%

2. If you feel that your workload is not reasonable, what is the primary reason?

	N	%
Competing work assignment	91	5.3%
Not enough staff	478	28.2%
Insufficient work processes	82	5.0%
Too many tasks	303	18.2%
Unequal distribution of tasks	92	5.7%
Too many meetings	132	7.9%
N/A - My workload is reasonable	497	29.7%
Total	1,675	100.0%

3. Agency leadership demonstrates commitment to fostering a respectful, inclusive, and safe environment in USAID's workplace and programs, including preventing and addressing sexual misconduct.

	N	<u> </u>
Strongly agree	570	33.6%
Agree	800	48.4%
Neither agree nor disagree	192	11.9%
Disagree	65	4.0%
Strongly disagree	35	2.1%
Total	1,662	100.0%

4. I believe that my supervisor prioritizes diversity, equity, inclusion, and accessibility in our work environment.

	N	%
Strongly agree	645	38.1%
Agree	731	44.0%
Neither agree nor disagree	194	11.7%
Disagree	66	4.1%

Strongly disagree	32	2.1%
Total	1,668	100.0%
5. USAID is actively striving to foster a workplace culture	•	
Changeling	N	22.0%
Strongly agree	555	32.8%
Agree	756	45.5%
Neither agree nor disagree	216	13.1%
Disagree	96	6.0%
Strongly disagree	41	2.5%
Total	1,664	100.0%
6. I understand the Agency's telework and remote work p	policies?	
,	N	%
Strongly agree		32.8%
Agree	804	49.1%
Neither agree nor disagree	152	9.2%
Disagree	102	6.0%
Strongly disagree	46	2.9%
Total	1,648	100.0%
7. I have all the tools and technology to work successfully	in a hybrid and remote work environmen	t?
	N	%
Strongly agree	588	35.6%
Agree	700	42.2%
Neither agree nor disagree	153	9.0%
Disagree	183	10.4%
Strongly disagree	48	2.7%
Total	1,672	100.0%
8. My Bureau/Independent Office/Mission leadership sup		chanisms.
	N	%
Strongly agree	444	26.5%
Agree	607	36.6%
Neither agree nor disagree	353	21.2%
Disagree	161	9.8%
Strongly disagree	100	5.9%

Total

100.0%

1,665

For all tables on this worksheet:

Percentages are weighted to represent the Agency's population.

Source: U.S. Agency for International Development AES Report, 2022 OPM

Federal Employee Viewpoint Survey